

BEST AVAILABLE COPY

Atty Docket No. 021262-000110US

571-273-6931

ATTENTION:

Examiner Linda Mary Krisciunas

Group Art Unit 3623

OFFICIAL COMMUNICATION
FOR THE PERSONAL ATTENTION OF
EXAMINER Linda Mary Krisciunas

COPY

Copy
8-30-06**CERTIFICATION OF FACSIMILE TRANSMISSION**

I hereby certify that the following documents in re Application of SOTOS, Application No. 10/007,156, filed December 5, 2001 for METHOD AND SYSTEM FOR IDENTIFYING EXPERTISE are being facsimile transmitted to the Patent and Trademark Office on the date shown below.

Documents Attached

1. Transmittal, Fee Transmittal in duplicate for fee processing, Petition for Extension of Time and Amendment.

Number of pages being transmitted, including this page: 1269 42

Dated: August 11, 2006

August 30, 2006

Peggy Nichols

Marisabel Tejera

Re-Send

PLEASE CONFIRM RECEIPT OF THIS PAPER BY
RETURN FACSIMILE AT (415) 576-0300

TOWNSEND and TOWNSEND and CREW LLP
Two Embarcadero Center, Eighth Floor
San Francisco, CA 94111-3834
Telephone: 650-326-2400
Fax: 650-326-2422
0235

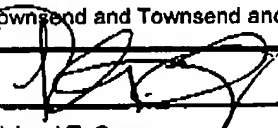
60843818 v1

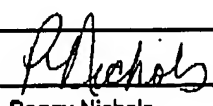
Copy

PTO/SB/21 (08-04)

TRANSMITTAL FORM <small>(to be used for all correspondence after initial filing)</small>	Application Number	10/007,156
	Filing Date	December 5, 2001
	First Named Inventor	Sotos, John G.
	Art Unit	3623
	Examiner Name	Linda Mary Krisciunas
	Attorney Docket Number	021262-000110US
Total Number of Pages in This Submission		15

ENCLOSURES (Check all that apply)		
<input checked="" type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee Attached <input checked="" type="checkbox"/> Amendment/Reply <input type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s) <input checked="" type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input type="checkbox"/> Information Disclosure Statement <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Reply to Missing Parts/ Incomplete Application <input type="checkbox"/> Reply to Missing Parts under 37 CFR 1.52 or 1.53	<input type="checkbox"/> Drawing(s) <input type="checkbox"/> Licensing-related Papers <input type="checkbox"/> Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input type="checkbox"/> Power of Attorney, Revocation <input type="checkbox"/> Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Request for Refund <input type="checkbox"/> CD, Number of CD(s) _____ <input type="checkbox"/> Landscape Table on CD	<input type="checkbox"/> After Allowance Communication to TC <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to TC (Appeal Notice, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input checked="" type="checkbox"/> Other Enclosure(s) (please identify below): Return Postcard
Remarks: The Commissioner is authorized to charge any additional fees to Deposit Account 20-1430.		

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT			
Firm Name	Townsend and Townsend and Crew LLP		
Signature			
Printed name	Richard T. Ogawa		
Date	August 11, 2006	Reg. No.	37,692..

CERTIFICATE OF TRANSMISSION/MAILING			
I hereby certify that this correspondence is being facsimile transmitted to the Patent and Trademark Office, Fax No. 1-571-273-8300 on August 11, 2006.			
Signature			
Typed or printed name	Peggy Nichols	Date	August 11, 2006

60843830 v1

Copy

PTO/SB/17 (01-06)

Fees pursuant to the Consolidated Appropriations Act, 2005 (H.R. 4818).

FEE TRANSMITTAL

For FY 2006

☒ Applicant claims small entity status. See 37 CFR 1.27

TOTAL AMOUNT OF PAYMENT (\$185)

Complete If Known

Application Number 10/007,156
 Filing Date December 5, 2001
 First Named Inventor Sotos, John G.
 Examiner Name Linda Mary Krisciunas
 Art Unit 3823
 Attorney Docket No. 021262-000110US

COPY

METHOD OF PAYMENT (check all that apply)

☐ Check ☐ Credit Card ☐ Money Order ☐ None ☐ Other (please identify):
☒ Deposit Account Deposit Account Number: 20-1430 Deposit Account Name: Townsend and Townsend and Crew LLP

For the above-identified deposit account, the Director is hereby authorized to: (check all that apply)

☒ Charge fee(s) indicated below ☐ Charge fee(s) indicated below, except for the filing fee
☒ Charge any additional fee(s) or underpayments of fee(s) under 37 CFR 1.16 and 1.17 ☒ Credit any overpayments

WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038.

FEE CALCULATION (All the fees below are due upon filing or may be subject to a surcharge.)

1. BASIC FILING, SEARCH, AND EXAMINATION FEES

Application Type	FILING FEES		SEARCH FEES		EXAMINATION FEES		Fees Paid (\$)
	Fee (\$)	Small Entity Fee (\$)	Fee (\$)	Small Entity Fee (\$)	Fee (\$)	Small Entity Fee (\$)	
Utility	300	150	500	250	200	100	
Design	200	100	100	50	130	65	
Plant	200	100	300	150	160	80	
Reissue	300	150	500	250	600	300	
Provisional	200	100	0	0	0	0	

2. EXCESS CLAIM FEES

Fee Description

Each claim over 20 (including Reissues)
 Each independent claim over 3 (including Reissues)
 Multiple dependent claims

Small Entity	
Fee (\$)	Fee (\$)
50	25
200	100
360	180
Multiple Dependent Claims	
Fee (\$)	Fee Paid (\$)

Total Claims 38 Extra Claims 5 Fee (\$25) = Fee Paid (\$125)

HP = highest number of total claims paid for, if greater than 20

Indep. Claims 3 Extra Claims 0 Fee (\$100) = Fee Paid (\$0)

HP = highest number of independent claims paid for, if greater than 3

3. APPLICATION SIZE FEE

If the specification and drawings exceed 100 sheets of paper (excluding electronically filed sequence or computer listings under 37 CFR 1.52(e)), the application size fee due is \$250 (\$125 for small entity) for each additional 50 sheets or fraction thereof. See 35 U.S.C. 41(a)(1)(G) and 37 CFR 1.16(s).

Total Sheets Extra Sheets Number of each additional 50 or fraction thereof Fee (\$)

- 100 = / 50 = (round up to a whole number) x =

4. OTHER FEE(S)


Non-English Specification, \$130 fee (no small entity discount)

Other (e.g., late filing surcharge): Petition for Extension of Time

Fees Paid (\$)

60

SUBMITTED BY

Signature  Registration No. (Attorney/Agent) 37,692 Telephone 650-326-2400
 Name (Print/Type) Richard T. Ogawa Date August 11, 2006

60843626 v1

40102 12:33 PM

profession has taught us to believe that, in order to encourage people's faith in their own doctors. Partly, its because we may be eager to believe the nearest, most convenient, or friendliest doctor is probably "good enough". But the hard truth is that some doctors are better than others are. There are good ones, bad ones, indifferent ones, and then there are simply the Best. What Best Doctors does is help you avoid the guesswork, the worry, and the sheer difficulty involved in figuring out the differences.

[Back to top](#)

5. Will I find a Best Doctor in my home town?

You might. You might have to find one in the next town over. Other referral services might offer you listings of every doctor in every hospital or practice across the country. Ours are the Best. And when you limit yourself to the Best, you don't include everyone. That's why only 4% of the Doctors in the United States are identified as a Best Doctor. But rest assured, we don't focus on where a physician is located, but HOW other top doctors within the profession regard that physician's competence, stature and professional abilities.

[Back to top](#)

6. Same doctor-referrals are free. Why isn't yours?

Because we work for you. Other referral services (and we won't name any names) simply refer you to the doctors who pay to get on the list. Or they send you to the doctors individual hospitals want you to see. We earn your trust by remaining completely independent. No doctor can pay us to get on the list. No hospital can refer any doctors to us or otherwise influence our selections. We've worked hard to design fees and services to accommodate every need.

[Back to top](#)

Updated: June 1, 2001

[Contact Us | Register | Terms and Conditions | Privacy Policy](#)

Copyright © 1993, 1999, 2000, 2001, 2002 Best Doctors, Inc. All Rights Reserved. Best Doctors and The Best Doctors in America are Registered Trademarks.



We subscribe to the Hippocratic principle of the Health On the Net Foundation.

Page 2 of 3

BestDoctors.com - Frequently Asked Questions

40102 12:33 PM

Language

Select A Language

Search

Best Doctors

Information Website

About Best Doctors

FAQ

1. How do you find the Best Doctors?
2. How do you know these are truly the Best?
3. But aren't all doctors pretty much the same?
4. Will I find a Best Doctor in my home town?
5. Same doctor-referrals are free. Why isn't yours?

1. How do you find the Best Doctors?

We don't. Our Doctors do. Because we believe if you want to find the very best doctors practicing today, you start by asking doctors themselves who they trust. That's why all of our doctor surveys begin with the question, "Who would you go to, if you or a loved one needed medical care in your specialty?" We pour through almost two million evaluations and review as many as several hundred per specialty to a single doctor. Only those doctors rated the best by other doctors make our list. But we don't stop there. Those doctors must pass not only review by their peers, but our own, which includes a check for licensing and certification requirements. A Best Doctor must then go through regular evaluations in order to stay a Best Doctor. Our methodology has set the industry standard since we invented it in 1992.

[Back to top](#)

2. How do you know these are truly the Best?

Because the nominations are anonymous, so doctors know their answers are strictly confidential. Because we gather information on doctors from across the nation, and from across the globe. Because our system of review even includes a method for catching and correcting bias, for or against any particular physician or group of physicians. Because the doctors named Best Doctors are barely interested in identifying only their very best colleagues for inclusion. Because no one can buy or influence our process. We are the most trusted referral service operating today, because we are the most independent. Because we believe in the power of the best medicine and your right to have it.

[Back to top](#)

3. But aren't all doctors pretty much the same?

No! No one believes for a moment that all teachers are the same, or that all hairdressers are the same, or all mechanics. Yet we do tend to say that about one of the most important professionals we all deal with our doctors. Partly that's because the medical

Page 1 of 7

http://www.bestdoctors.com/faq.asp

4/5/02 12:31 PM

Page 2 of 2

4/5/02 12:31 PM BestDoctors.com - Methodology

Language: Select A Language Search

Best Doctors
Information

Home | About Us | Methodology | Privacy Policy | Contact Us

- Best Doctors International
- Checklist Your
- Doctors' Records
- Doctors of Choice
- the Virtual Doctor
- FAQ
- Medical Advertisements
- Methodology
- Newspapers
- Our Doctors
- Our Reputation
- Why Best Doctors
- Why We Have It
- Women Have It
- Who's a Doctor

Methodology

BestDoctors' database of physicians is based on an exhaustive, annual peer-reviewed evaluation of the medical profession in which we contact about 30,000 doctors who have been identified in previous surveys as "the best" in their specialties and ask them: "If you or a loved one needed a doctor in your specialty, and you could not treat them yourself, to whom would you refer them?" Even though we use extensive proprietary polling and balloting software on an exhaustive scale, our survey is designed to mimic the informal, peer-to-peer referral process that doctors themselves use to determine the appropriate specialists for individual cases. The difference is that we bring together the insights and experience of tens of thousands of leading specialists and cover over 400 subspecialties of medicine.

Every doctor contacted is given the opportunity both to comment (confidentially) on the other doctors listed in his or her specialty, and to make additional nominations. As new names are added to the pool, each undergoes the same rigorous peer-evaluation process.

The result is a constant refinement of both the voting pool and the nominees pool. Each time a survey is conducted, the list is sifted, refined, and improved, resulting in better representation and more solid consensus. The breadth and depth of the voting pool help eliminate the biases and confirm that often near smaller-scale surveys. Finally, in-depth surveying of this type allows Best Doctors to develop detailed profiles of each of the doctors in its database (e.g. hospital affiliations, in-office language skills, special areas of research and/or experience).

Our recent survey of the medical profession involved more than 1 million individual evaluations.

BestDoctors employs a combination of high-technology surveying methods and person-to-person phone interviews which permit more detailed questions regarding a physician's practice and encourage more open and candid responses.

Doctors who are nominated because of their membership in an informal "referral loop" are subjected to the unbiased votes of scores of doctors not in the loop.

Because all voting is strictly confidential, voters are not subject to the institutional, professional, or community pressures that often influence individual referrals.

We are completely independent. Doctors are not asked for and do not even pay any fees for inclusion as a Best Doctor. Doctors are not notified of their inclusion until after the survey process is completed.

Every one of the physicians included in Best Doctors Best Doctor are certified or sub-certified through the American Board of Medical Specialties.

Contact Us | Register | Terms and Conditions | Privacy Policy

Copyright © 1999, 2000 BestDoctors.com All Rights Reserved.
Best Doctors and The Best Doctors in America® are Registered Trademarks.

We subscribe to the HONcode principle
of the Health On the Net Foundation.



4/15/06 12:31 PM

Best Doctors: Doctor Directory: Acknowledg

4/15/06 12:31 PM

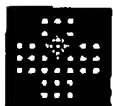
Doctors are not notified of their inclusion until after the survey process is completed.

Every one of the physicians included in Best Doctors Best DoctorFinder are certified or subcertified through the American Board of Medical Specialties.



Best Doctors®

Information When It Matters Most



How Our Doctors Are Selected

Best Doctors' database of physicians is based on an exhaustive, annual peer-review-based evaluation of the medical profession in which we contact about 30,000 doctors who have been identified in previous surveys as "the best" in their specialties and ask them: "If you or a loved one needed a doctor in your specialty, and you could not treat them yourself, to whom would you refer them?" Even though we use extensive proprietary polling and balloting software on an exhaustive scale, our survey is designed to mimic the informal, peer-to-peer referral process that doctors themselves use to determine the appropriate specialists for individual cases. The difference is that we bring together the insights and experience of tens of thousands of leading specialists and cover over 400 subspecialties of medicine.

Every doctor contacted is given the opportunity both to comment (confidentially) on the other doctors listed in his or her specialty, and to make additional nominations. As new names are added to the pool, each undergoes the same rigorous peer-evaluation process.

The result is a constant refinement of both the voting pool and the nominee pool. Each time a survey is conducted, the list is sifted, refined, and improved, resulting in better representation and more solid consensus. The broadness and depth of the voting pool help eliminate the biases and cronyism that often mar smaller-scale surveys. Finally, in-depth surveying of this type allows Best Doctors to develop detailed profiles of each of the doctors in its database (e.g. hospital affiliations, in-office language skills, special areas of research and/or experience).

Our recent survey of the medical profession involved more than 1 million individual evaluations.

BestDoctors employs a combination of high-technology surveying methods and person-to-person phone interviews which permit more detailed questions regarding a physician's practice and encourage more open and candid responses.

Doctors who are nominated because of their membership in an informal "referral loop" are subjected to the unbiased votes of scores of doctors not in the loop.

Because all voting is strictly confidential, voters are not subject to the institutional, professional, or community pressures that often influence individual referrals.

We are completely independent. Doctors are not required NOR ALLOWED to pay any fees for inclusion as a Best Doctor.

<http://www.bestdoctors.com/acknowledg.htm>

Page 1 of 2 <http://www.bestdoctors.com/acknowledg.htm>

Page 1 of 1

Language: Select A Language Search

Best Doctors

Information When You Need It

Home Health Insurance Allergy About Best Doctors

- Best Doctors® tools:**
- > **Why Best Doctors**
 - > **Our Reputation**
 - > **Benefits of these Referral Clinics**
 - > **How We Check Your Doctor's Record**
 - > **Who'd Want to Choose a Doctor like Yours?**
 - > **Why We Charge**
- > **Health Protection Membership** Now Best Doctors offers unique services that will help answer your medical and treatment questions, and assist you in accessing the medical expertise you need including *immediate access to our award-winning referral tool* - *Best Doc Finder™*. With a Best Doctors Health Protection Membership Card, you and your family will always have available the best medical expertise when you need it most - for less than a dime a day.
- > **AcuMatch™** is a highly personalized service designed for serious, complex or rare medical problems. A trained nurse will help assess your individual medical needs, identify the best medical care available to meet those needs and determine the doctors' availability.

Find a Best Doctor	Process	Search Limitations	Turn Around Time	Information Provided	Cost	Place an Order
Health Protection Membership	Internet and US Mail	<ul style="list-style-type: none"> 41 specialties Entire US Search by State or Zip Code 	Immediate for Best Doc Finder 10 days for Card	<ul style="list-style-type: none"> Access Best Doc Finder Pharmacy Discounts Expert Consultation * AcuMatch * 	\$35 per year	Continue
AcuMatch™	Nurses work with patient / patient representative to determine specific case needs	<ul style="list-style-type: none"> No limitations Entire US Canada Europe, Asia Latin America Search by diagnosis 	Average of 5 days	<ul style="list-style-type: none"> Three physician's name, subspecialty, and sub-specialty Physician's Bio Availability confirmed No confirmation of insurance participation 	\$975	Continue

* Benefit provided if member develops a covered condition.

Contact Us | Register | Terms and Conditions | Privacy Policy

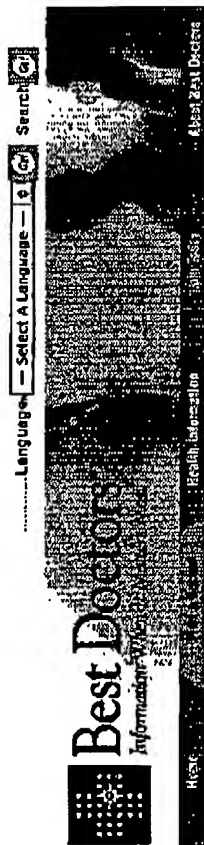
Copyright © 1999, 1999, 2000, 2001, 2002 BestDoctors.com All Rights Reserved.
 Best Doctors® and The Best Doctors in America are Registered Trademarks.



We subscribe to the HONcode principles of the Health On the Net Foundation.

4/21/02 11:51 PM

Best Doctors, Inc. Acumatch 1164



Welcome to Acumatch™

Best Doctors Acumatch service is a specialty referral that routes patients with critical or complex cases to the best doctor in the United States. If you need a specialist, Best Doctors will locate and recommend physicians anywhere in the United States who are most qualified to evaluate and treat your medical condition. We select these doctors through our database of specialists identified as "the best" in our annual peer review survey. This survey is a sophisticated process in which doctors vote on other doctors within their same specialty of medicine. Only doctors who received the consensus support of their peers are included in the database, which contains approximately 30,000 physicians (only the top four percent of U.S. physicians).

Because of the complexity of these cases and the specialized service, the fee for an Acumatch is \$975.

Acumatch™ Search

- 1) To arrange a specialized search, fill out the patient information profile, by clicking the button below.
- 2) A Best Doctors® Medical Case Manager will contact you within the next business day for additional case information.
- 3) The Best Doctors® Medical Case Manager will search the physician database to match your medical condition to the specialists most qualified to evaluate and treat your condition.
- 4) The Best Doctors® Medical Case Manager will contact the doctors to confirm their availability for new patients. If your medical condition is particularly rare or complex, the Medical Case Manager will personally present your case to the doctor.
- 5) The results of the search are then sent along with additional information, including a report of the recommended doctors, an explanation of the survey methodology, information about choosing a doctor from the list and instructions about accessing those recommended doctors.

[Patient Profile](#)

Url: <http://www.bestdoctors.com/submit/index.htm>

Page 1 of 1

08/29/2006 15:37 PM

Page 2 of 2

425K02 01/31 PM

08/29/2006 15:37 PM

Best Doctors

Information Website

Language: — Select A Language —

Search 

Health Insurance

Medical Records

Acute Care Doctors

AcuMatch Information Profile

Enter your information below. Fields marked with an * are required.

Client Info (if applicable)

Client:

Member Number:

Claim Number:

Patient Info

First Name*:

Last Name*:

Contact Name:

Address Line 1*:

Address Line 2:

City*:

State*:

Zip / Postal Code*:

Phone (Day)*:

Phone (Night):

Email Address*:

Confirm Email*:

Date of Birth*:

Gender:

Best to contact by:

Medical Info

Primary Diagnosis:

Date First Diagnosed:

Secondary Diagnosis:

Date Diagnosed:

Previous Doctors:

Description of Medical Condition:

Contact Us | Terms and Conditions | Privacy Policy

Copyright © 1998-1999-2000 BestDoctors.com All Rights Reserved.
Best Doctors and The Best Doctors in America are Registered Trademarks.

How
to
use
the
website
to
find
a
doctor

CODE

Page 1 of 2

08/29/2006 15:37 PM

425492 11:13 PM

Best Doctors: Why We Charge



Why We Charge

We give you a lot more than just a name.

Behind every referral we make there is a long history and a lot of effort. We have more than 12 people working full time surveying doctors – asking them the questions that you would ask – to make sure that every name we give out represents the very best the medical profession has to offer. No other referral service does that.

We don't take fees from doctors.

Other referral services take money from doctors to be listed. We don't. Hospitals offer referral services that are nothing more than advertisements for their staff doctors. Some referral services take money from hospitals in return for listing their doctors. HMOs and other managed-care organizations offer referrals to the doctors where they have negotiated the best prices. Before you take a free referral, ask yourself: Can I trust this referral? Are they trying to help me, or somebody else?

We believe that people who care about better information are willing to pay for it.

We stand behind our referrals.

Of course, we can't guarantee a successful outcome to your medical problem – no one can do that. But we do guarantee you that the doctors we recommend are the very best available. Don't underestimate the value of knowing that your medical problem is in the best hands.

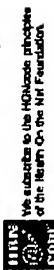
Before accepting a free referral, compare the \$25 cost of a Best Doctors® referral to the cost of making a medical mistake.

Checking Your Doctor's Records

Wrong Way to Choose a Doctor

Contact Us | Register | Terms and Conditions / Privacy Policy

Copyright © 1994, 1999, 2003 BestDoctors.com All Rights Reserved.
Best Doctors® and The Best Doctors In America® are Registered Trademarks



We subscribe to the HMO's principles of the National Center for Human Genome Research.

http://www.bestdoctors.com/why-we-charge.asp

Page 1 of 1

Content-type: text/html Page-Completion-Status: Normal Page-Completion-Status: Normal Set-Cookie: CFID=184287; path=/; Set-Cookie: CF-TOKEN=27138141; path=/;

CONSUMERS' CHECKBOOK

A nonprofit consumer information & service resource

April 04, 2002



Consumers' Checkbook
Subscribers, [login here](#).

bitled to your credit card.
[Just click here.](#)

most useful source of
physician information." --
Stephen Brinkley Executive
Director, Consumer Federation of
America

Top Doctors Links

- [Login to Top Doctors](#)
- [Purchase Online Access](#)
- [Purchase Top Doctors Book](#)
- [Top Doctors Sample](#)
- [Why You Need Top Doctors](#)
- [About Top Doctors](#)
- [Strategies for Choosing the Right Doctor](#)
- [Resources to Find More Doctors](#)
- [Consumers' CHECKBOOK Homepage](#)

Subscription Information
Find Out Who Rates Best
(and Worst) with a
subscription to
CHECKBOOK.

[Subscribe to CHECKBOOK](#)

Why Top Doctors?

To find out who the top doctors are around the country, we asked roughly 260,000 physicians to tell us which specialists they would send a loved one to for care. Our Top Doctors database contains the names of nearly 15,000 doctors who were mentioned most often.

You can search Top Doctors database of 15,000 top-rated physicians by:

- Doctor's Name
- Specialty (30 different fields)
- Location (over 50 of the largest Metropolitan Statistical Areas)
- Board certifications
- Year of medical school graduation

For each physician in Top Doctors, we tell you:

- The number of times the doctor was mentioned by other area physicians
- In which specialty category the doctor was mentioned
- Where and when the doctor graduated from medical school
- In which fields the doctor is board certified
- The address and telephone number of all the doctor's office locations

Two-year access to Top Doctors costs \$19.95 (\$14.95 for CHECKBOOK magazine subscribers) and can be

Hot Topics!

All doctors are not the same. A New York study of heart bypass surgery death rates showed six doctors lost five percent or more of their patients, seven lost fewer than one percent, one lost none.



...and many

What the experts have to say:

"The Guide to Top Doctors does for consumers what I as a physician do myself - find from my colleagues who the best doctors are."

—John A. Bick, MD, PhD, Johns Hopkins University School of Medicine

"If health care consumers are to make sound choices, they need good information. That's exactly what the Guide to Top Doctors provides."

—Paul Torrens, MD, MPH, Professor, UCLA School of Public Health

"Finding a good doctor is essential to your health. Unfortunately, most consumers have very little to go on. The Guide to Top Doctors is the

[Top Doctors | Home | About Us | Job Opportunities | Privacy | Security | Contact Us](#)

updates your browser here.



Use 6000000 normal settings for best viewing

Copyright © 1999-2002 Center for the Study of Services. All rights reserved. "CHECKBOOK" is a trademark and service mark of the Center for the Study of Services and is registered with the U.S. Patent and Trademark Office.

Specialty Categories

4/24/02 12:59 PM

Specialty Categories

4/24/02 12:59 PM

Content-type: text/html Page-Completion-Status: Normal Page-Completion-Status: Normal Set-Cookie: CFID=184289; path=/; Set-Cookie: CFTOKEN=28947655; path=/;

CHECKBOOK

CONSUMERS

April 04, 2002
Consumers' Checkbook
Subscribers, login here.



A no-nonsense consumer information & service resource

Top Doctors | Home | About Us | Job Opportunities | Privacy | Security | Contact Us

Update your browser here.



Use 6503262422 browser settings for best viewing

Copyright © 1998-2002 Center for the Study of Doctors. All rights reserved.
"CHECKBOOK" is a trademark and service mark of the Center for the Study of Doctors
and is registered with the U.S. Patent and Trademark Office.

Specialty Categories

In preparing our *Top Doctors* list we surveyed roughly 260,000 physicians. We asked each surveyed doctor to tell us which specialists, in 30 different fields, he or she "would consider most desirable for care of a loved one."

Our list of doctors contains the names of physicians who were mentioned multiple times by other physicians in their communities. The names appear associated with the specialty category chosen by the surveyed physician.

Here is the list of the specialty categories:

Allergy/Immunology
Cardiac Surgery
Cardiology
Dermatology
Endocrinology
Family Practice
Gastroenterology
General Surgery
Geriatrics
Hematology/Oncology
Infectious Disease
Infertility
Internal Medicine
Neurology
Neurological Surgery
Neurology
Obstetrics/Gynecology
Ophthalmology
Orthopedics
Otolaryngology
Pediatrics
Plastic Surgery
Psychiatry
Pulmonary Disease
Radiology
Rehabilitation
Rheumatology
Thoracic Surgery
Urology
Vascular Surgery

http://www.checkbook.org/show.asp?category=426

Page 1 of 2

http://www.checkbook.org/show.asp?category=426

Page 2 of 2

Terms and Conditions of Use

4/21/03 12:22 PM

Content-type: text/html Page-Completion-Status: Normal Page-Completion-Status: Normal Set-Cookie: CFID=184294; path=/; Set-Cookie: CFTOKEN=94456887; path=/;

CONSUMERS' CHECKBOOK

A sophisticated consumer information & service resource



April 04, 2002
Consumers' Checkbook
Subscribers, [login here](#).

Consumers' Guide to Top Doctors

Terms of Use

Before you can be allowed to register to use this site, you must agree to the terms and conditions presented on this page. You assent to those conditions by clicking "I Agree".
Note: Please confirm that doctor ratings are available for the geographic area in which you are interested by checking our [Geographic Areas](#) page.

The documents contained within the checkbook.org Website and its associated web pages are presented by Consumers' Checkbook, a division of the Center for the Study of Services, solely with

☐ I Agree

[Home](#) | [About Us](#) | [Job Opportunities](#) | [Privacy](#) | [Security](#) | [Contact Us](#)

Use 800x600 screen settings for best viewing!

Copyright © 1998-2003 Center for the Study of Services. All rights reserved.
"CHECKBOOK" is a trademark and service mark of the Center for the Study of Services and is registered with the U.S. Patent and Trademark Office.

<http://www.checkbook.org/jsp/site/brandnewuser.jsp>

Page 1 of 1

4/29/2006 11:53 AM

Page 3 of 3

4/29/2006 12:52 PM Geographic Areas Defined

Content-type: text/html Page-Completion-Status: Normal Page-Completion-Status: Normal Set-Cookie: CFID=184291; path=/; Set-Cookie: CFTOKEN=66116013; path=/;



April 04, 2002

Consumers' Checkbook
Subscribers, [login here.](#)



Geographic Areas

The Top Doctors database include doctors in more than fifty of the nation's largest Metropolitan Statistical Areas (MSAs). In some cases, what we have referred to as a single area includes several MSAs - for example, the Miami, Ft. Lauderdale, and West Palm Beach MSAs are all included in what we refer to as "South Florida." The areas are generally defined by one or more counties, though some of the doctors listed in an area might practice outside county boundaries.

Here are the areas you may choose from, often accompanied by a more complete explanation of what defines them then appears in the selection window of the search page.

Arizona

Phoenix Area (Including Maricopa County)

California

Los Angeles Area (Including Los Angeles and Orange Counties)

Riverside and San Bernardino Counties Area

Sacramento Area (Including Sacramento County)

San Diego Area (Including San Diego County)

San Francisco Bay Area (Including Alameda, Contra Costa, Marin, Napa, San Francisco, San Mateo, Santa Clara, and Solano Counties)

Colorado

Denver Area (Including Adams, Arapahoe, Denver, and Jefferson Counties)

Connecticut

Fairfield and New Haven Counties Area

District of Columbia

Washington, DC Area (Including the District of Columbia, Alexandria City, and Arlington, Fairfax, Loudoun, Prince William, Anne Arundel, Howard, Montgomery, and Prince George's Counties)

Florida

Charlotte, Lee, and Collier Counties Area

Pinellas, Hillsborough, Polk, Manatee, and Sarasota Counties Area

South Florida (Including Broward, Dade, Monroe, and Palm Beach Counties)

Volusia, Seminole, Orange, and Brevard Counties Area

Georgia

Greater Atlanta Area (Including Cobb, Cherokee, Clayton, DeKalb, Douglas, Fayette, Fulton, Gwinnett, Henry, and Rockdale Counties)

Illinois

Greater Chicago Area (Including Cook, DuPage, and Lake Counties)

Indiana

Indianapolis Area (Including Marion County)

Kansas

See Missouri - Kansas City Area

Louisiana

New Orleans Area (Including Orleans Parish)

Maryland

Baltimore Area (Including City and County of Baltimore)

See also District of Columbia - Washington, DC Area

Massachusetts

Boston Area (Including Essex, Middlesex, Norfolk, Plymouth, and Suffolk Counties)

Michigan

Greater Detroit and Washtenaw County Area (Including Macomb, Oakland, Washtenaw, and Wayne Counties)

Minnesota

Twin Cities Area (Including Anoka, Hennepin, and Ramsey Counties)

Missouri

Kansas City Area (Including Jackson, Johnson, and Wyandotte Counties)

St. Louis Area (Including City and County of St. Louis)

New Jersey

Northern New Jersey (Including Bergen, Essex, Hudson, Middlesex, Morris, Passaic, Somerset, and Union Counties)

See also New York - New York Metropolitan Area

See also Pennsylvania - Greater Philadelphia Area

New York

Buffalo Area (Including Erie County)

New York Metropolitan Area (Including New York City, Long Island, and Rockland and Westchester Counties)

Rochester Area (Including Monroe County)

See also Connecticut - Fairfield and New Haven Counties

See also New Jersey - Northern New Jersey

North Carolina

Charlotte Area (Including Mecklenburg County)

Forsyth and Guilford Counties Area

Research Triangle Area (Including Durham, Orange, and Wake Counties)

Ohio

Cincinnati Area (Including Hamilton County)

Cleveland Area (Including Cuyahoga County)

Columbus Area (Including Franklin County)

http://www.checkbook.org/geographic_areas

Page 1 of 3

http://www.checkbook.org/geographic_areas

4/25/02 12:11 PM

Copyright: Area Defined

Oregon
Portland Area (Including Clackamas, Multnomah, and Washington Counties)

Pennsylvania
Greater Philadelphia Area (Including Bucks, Chester, Delaware, Montgomery, and Philadelphia Counties and New Jersey Counties of Burlington, Camden, and Gloucester)
Pittsburgh Area (Including Allegheny County)

Tennessee
Nashville Area (Including Davidson County)

Texas
Austin Area (Including Travis County)
Dallas/Ft. Worth Area (Including Dallas and Tarrant Counties)
Houston Area (Including Harris County)
San Antonio Area (Including Bexar County)

Utah
Salt Lake City Area (Including Salt Lake County)

Virginia
Norfolk Area (Including City of Norfolk)
See also District of Columbia - Washington, DC Area

Washington
Seattle Area (Including King and Snohomish Counties)

Wisconsin
Milwaukee Area (Including Milwaukee County)

[Top Doctors | Home | About Us | Job Opportunities | Privacy | Security | Contact Us](#)

 Update your browser here.

 Use standard screen settings for best viewing.

Copyright © 1999-2002 Center for the Study of Biomedicine. All rights reserved.
"CHECBOOK" is a trademark and service mark of the Center for the Study of Biomedicine and is registered with the U.S. Patent and Trademark Office.

http://www.checbook.org/doctorarea.cfm

Page 3 of 3

4/30/02 11:52 PM

Page 2 of 2

Copyright © 2002 U.S. News & World Report Inc. All rights reserved. Terms of Use | Privacy Policy | Contact Us

4/30/02 11:52 PM

Page 1 of 2

Copyright © 2002 U.S. News & World Report Inc. All rights reserved. Terms of Use | Privacy Policy | Contact Us

Copyright © 2002 U.S. News & World Report Inc. All rights reserved. Terms of Use | Privacy Policy | Contact Us

usnews.com

The Week's Issue • Features • Subscriptions

NEWS

HEALTH • BEST HOSPITALS 1001

Rankings | Articles



America's Best Hospitals
If you're looking for the best in medical care, check out our 12th annual listing of top hospitals, ranked according to 17 separate specialties.

View the U.S. News Honor Roll

BEST HOSPITALS FINDER

The U.S. News hospital rankings are designed to assist you in your search for the highest level of medical care. Our Best Hospitals Finder makes that search even easier.

FIND TOP HOSPITALS BY SPECIALTY

For nationwide rankings:

select a medical specialty [GO]

To narrow your search:

select a region or state [GO]

FIND BY METRO AREA OR GEOGRAPHIC REGION

Find a list of top hospitals near you:

select a region of the country or a metro area [GO]

U.S. News Honor Roll

Browse our list of America's highest-ranked hospitals.

Alphabetical list of hospitals

View our list of all 168 top-ranked hospitals.

METHODOLOGY & GLOSSARY

- **Methodology**
Reputation, outcomes, and technology all count in picking the best centers
- **Glossary**
Rankings terminology explained
- **Badges for ranked hospitals**

1001 BEST HOSPITALS ARTICLES



Transplant to a friend
Living-donor operations illustrate the promise of organ transplantation—and the desperation of many patients.

800 SURVIVOR: SMALL HOSPITALS

Minimal operations reduce scars and can maximize your health

New life for hospitals—and patients

Community hospitals benefit from affiliating with large, tertiary care hospitals

1000 BEST HOSPITALS ARTICLES

First, do no harm

The tide of a clinician's hospital that confronted errors head-on—and is making sure they don't happen twice.

Medical errors

You and your hospital can make your stay safer.

Practices, practices, practices

A study concludes that high-volume hospitals are safer than low-volume hospitals.

Get into the hospital you want

What to do when you and your doctors agree on one hospital, but your insurer feels differently.

© 2002 U.S. News & World Report Inc. All rights reserved.
Terms of Use | Privacy Policy | Contact Us

Advertiser: Kellie Bell, kelliebell@kelliebell.com

MAY 16 12 12 PM

only using a single set of 20 mg. capsules

RO

usnews.com

[illegible]

news

HEALTH • BEST HOSPITALS 2001

Best Hospitals: METRO AREAS

ANALYSIS OF

Summa Health System
525 East Market Street
Akron, OH 44309

ALBANY-SCHENECTADY-TROY, NY

Agency Medical Center
43 New Scotland Avenue
Albany, NY 12208
Rm 400-34 in 1100 room

Sunnyside Hospital and Rehabilitation Center
1270 Belmont Avenue
Schenectady, NY 12308

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28
29
30
31
32
33
34
35
36
37
38
39
40
41
42
43
44
45
46
47
48
49
50
51
52
53
54
55
56
57
58
59
60
61
62
63
64
65
66
67
68
69
70
71
72
73
74
75
76
77
78
79
80
81
82
83
84
85
86
87
88
89
90
91
92
93
94
95
96
97
98
99
100
101
102
103
104
105
106
107
108
109
110
111
112
113
114
115
116
117
118
119
120
121
122
123
124
125
126
127
128
129
130
131
132
133
134
135
136
137
138
139
140
141
142
143
144
145
146
147
148
149
150
151
152
153
154
155
156
157
158
159
160
161
162
163
164
165
166
167
168
169
170
171
172
173
174
175
176
177
178
179
180
181
182
183
184
185
186
187
188
189
190
191
192
193
194
195
196
197
198
199
200
201
202
203
204
205
206
207
208
209
210
211
212
213
214
215
216
217
218
219
220
221
222
223
224
225
226
227
228
229
230
231
232
233
234
235
236
237
238
239
240
241
242
243
244
245
246
247
248
249
250
251
252
253
254
255
256
257
258
259
260
261
262
263
264
265
266
267
268
269
270
271
272
273
274
275
276
277
278
279
280
281
282
283
284
285
286
287
288
289
290
291
292
293
294
295
296
297
298
299
300
301
302
303
304
305
306
307
308
309
310
311
312
313
314
315
316
317
318
319
320
321
322
323
324
325
326
327
328
329
330
331
332
333
334
335
336
337
338
339
340
341
342
343
344
345
346
347
348
349
350
351
352
353
354
355
356
357
358
359
360
361
362
363
364
365
366
367
368
369
370
371
372
373
374
375
376
377
378
379
380
381
382
383
384
385
386
387
388
389
390
391
392
393
394
395
396
397
398
399
400
401
402
403
404
405
406
407
408
409
410
411
412
413
414
415
416
417
418
419
420
421
422
423
424
425
426
427
428
429
430
431
432
433
434
435
436
437
438
439
440
441
442
443
444
445
446
447
448
449
450
451
452
453
454
455
456
457
458
459
460
461
462
463
464
465
466
467
468
469
470
471
472
473
474
475
476
477
478
479
480
481
482
483
484
485
486
487
488
489
490
491
492
493
494
495
496
497
498
499
500
501
502
503
504
505
506
507
508
509
510
511
512
513
514
515
516
517
518
519
520
521
522
523
524
525
526
527
528
529
530
531
532
533
534
535
536
537
538
539
540
541
542
543
544
545
546
547
548
549
550
551
552
553
554
555
556
557
558
559
560
561
562
563
564
565
566
567
568
569
570
571
572
573
574
575
576
577
578
579
580
581
582
583
584
585
586
587
588
589
590
591
592
593
594
595
596
597
598
599
600
601
602
603
604
605
606
607
608
609
610
611
612
613
614
615
616
617
618
619
620
621
622
623
624
625
626
627
628
629
630
631
632
633
634
635
636
637
638
639
640
641
642
643
644
645
646
647
648
649
650
651
652
653
654
655
656
657
658
659
660
661
662
663
664
665
666
667
668
669
670
671
672
673
674
675
676
677
678
679
680
681
682
683
684
685
686
687
688
689
690
691
692
693
694
695
696
697
698
699
700
701
702
703
704
705
706
707
708
709
710
711
712
713
714
715
716
717
718
719
720
721
722
723
724
725
726
727
728
729
730
731
732
733
734
735
736
737
738
739
740
741
742
743
744
745
746
747
748
749
750
751
752
753
754
755
756
757
758
759
760
761
762
763
764
765
766
767
768
769
770
771
772
773
774
775
776
777
778
779
780
781
782
783
784
785
786
787
788
789
790
791
792
793
794
795
796
797
798
799
800
801
802
803
804
805
806
807
808
809
810
811
812
813
814
815
816
817
818
819
820
821
822
823
824
825
826
827
828
829
830
831
832
833
834
835
836
837
838
839
840
84

Lehigh Valley Hospital
Cedar Crest Blvd & I-76
Allentown, PA 18103

SL Luke's Hospital
801 Osburn Street
Beddington, PA 18015
Bentley: 36 in blood

ANN ARBOR MI

University of Michigan Medical Center
300 North Ingalls
Ann Arbor, MI 48109

STAFF

Emory University Hospital
1364 Clifton Road NE
Atlanta, GA 30322
Ranked: 9 in Heart; 40 in GI
Ophthalmology: 41 in 1 look

Shepherd Center
2020 Peachtree Road NW
Atlanta, GA 30309
Ranked: 16 in Rehabilitation

AUGUSTA-AIKEN, GA-SC

Medical College of Georgia Hospital and Clinic
1120 15th Street
Augusta, GA 30912
Reached: 46 In Hormonal Disorders

ה'תשס"ח

Friends School Key Medical Center
4940 Eastern Avenue
Baltimore, MD 21224
Ranked: 29 in Gastroenterology

Greater Baltimore Medical Center
6701 North Charles Street
Baltimore, MD 21204

Johns Hopkins Hospital
600 North Wolfe Street
Baltimore, MD 21207

Shepard and Enoch Pratt Hospital
6601 North Charles Street
Baltimore, MD 21285
Ranked: 12 in Psychology

Sinai Hospital of Baltimore
2401 West Belvedere Avenue
Baltimore, MD 21215
Packard-41 in Wood

University of Maryland Medical System
22 South Greene Street
Baltimore, MD 21201
Ranked: 35 In Hematological Disorders; 45 In
Rheumatology; 45 In Viscer

BIRMINGHAM, AL

University of Alabama Hospital at Birmingham
619 South 18th Street
Birmingham, AL 35233
Ranked: 28 in Cancer; 13 in Heart; 27 in Heart
Disease; 20 in Kidney Disease; 24 in Other
Chronic Diseases; 8 in Rheumatoid
Disease

100

1
6
3
4
2
1
4

8

BOSTON, MA

Beth Israel Deaconess Medical Center
330 Brookline Avenue
Boston, MA 02215
Ranked: 27 in Cancer; 10 in Heart; 5 in Hormonal Disorders; 19 in
Digestive Disorders; 11 in Geriatrics; 42 in Gynecology; 21 in
Neurology; 43 in Neurology; 37 in Orthopedics; 31 in
Rheumatology

Boston Medical Center
One Boston Medical Ctr Place
Boston, MA 02118
Ranked: 22 in Heart; 28 in Geriatrics; 34 in Kidney Disease; 35 in
Neurology; 14 in Pulmonary disease; 37 in Rheumatology

Bridham and Women's Hospital
75 Fenwick Street
Boston, MA 02115
Ranked: 18 in Cancer; 5 in Heart; 4 in Hormonal Disorders; 15 in
Digestive Disorders; 16 in Geriatrics; 3 in Gynecology; 2 in Kidney
Disease; 13 in Neurology; 12 in Orthopedics; 9 in Pulmonary
disease; 4 in Rheumatology; 20 in Urology

Children's Hospital Boston
300 Longwood Avenue
Boston, MA 02115
Ranked: 1 in Pediatrics

Dana-Farber Cancer Institute
44 Binney Street
Boston, MA 02115
Ranked: 4 in Cancer; 20 in Neurology

Laker Clinic
41 Mill Road
Burlington, MA 01805
Ranked: 18 in Heart; 35 in Digestive Disorders; 44 in Ear, Nose,
and Throat; 19 in Urology

Massachusetts Eye and Ear Infirmary
243 Chatham Street
Boston, MA 02114
Ranked: 3 in Ear, Nose, and Throat; 4 in Ophthalmology

Massachusetts General Hospital
55 Fruit Street
Boston, MA 02114
Ranked: 13 in Cancer; 3 in Heart; 2 in Hormonal Disorders; 4 in
Digestive Disorders; 5 in Geriatrics; 7 in Gynecology; 1 in Kidney
Disease; 2 in Neurology; 3 in Orthopedics; 16 in Pediatrics; 1 in
Pulmonary; 7 in Pulmonary disease; 6 in Rheumatology; 8 in
Urology

McLean Hospital
115 Mill Street
Belmont, MA 02478
Ranked: 4 in Psychiatry

New England Medical Center
750 Washington Street
Boston, MA 02111
Ranked: 41 in Digestive Disorders; 28 in Kidney Disease

Seaver's Rehabilitation Hospital
125 Nehalem Street
Boston, MA 02114
Ranked: 12 in Rehabilitation

BUFFALO-NIAGARA FALLS, NY
Children's Hospital
219 Bryant Street
Buffalo, NY 14222
Ranked: 21 in Pediatrics

Roswell Park Cancer Institute
Elm And Carlton Streets
Buffalo, NY 14263
Ranked: 17 in Cancer

CHARLESTON-NORTH CHARLESTON, SC
Medical University of South Carolina
171 Ashley Avenue
Charleston, SC 29425
Ranked: 24 in Digestive Disorders

CHARLOTTE-GASTONIA-ROCK HILL, NC-SC
Carolinas Medical Center
1000 Blythe Boulevard
Charlotte, NC 28203
Ranked: 38 in Orthopedics; 28 in Urology

CHARLOTTESVILLE, VA
University of Virginia Health Sciences Center
Jefferson Park Avenue
Charlottesville, VA 22908
Ranked: 22 in Cancer; 6 in Hormonal Disorders; 49 in Geriatrics;
49 in Kidney Disease; 20 in Neurology; 22 in Ear, Nose, and Throat;
34 in Pulmonary disease; 23 in Urology

CHICAGO, IL
Children's Memorial Hospital
2300 Children's Plaza
Chicago, IL 60614
Ranked: 11 in Pediatrics
Cook County Hospital
1835 West Harrison
Chicago, IL 60612
Ranked: 49 in Cancer; 35 in Geriatrics; 32 in Gynecology; 40 in
Neurology; 38 in Orthopedics; 26 in Pulmonary disease; 35 in
Rheumatology

Evansston Northwestern Healthcare
1301 Central Street
Evanston, IL 60201
Ranked: 48 in Neurology
E.G. McGraw Hospital at Loyola University
2180 South First Avenue
Maywood, IL 60153
Ranked: 37 in Cancer; 47 in Hormonal Disorders; 37 in Digestive
Disorders; 45 in Geriatrics; 50 in Gynecology; 50 in Ear, Nose, and

How does it apply to you? :—

Address: Huda Road, Sec-17, Mohali

1251

219

Englewood, CO 80110
 Ranked: 6 in Rehabilitation
 Denver Health and Hospital
 777 Barnard Street
 Denver, CO 80204
 Ranked: 16 in Neurology; 22 in Rheumatology
 National Jewish Center
 1400 Jackson Street
 Denver, CO 80206
 Ranked: 1 in Pulmonary Disease
 St. Joseph Hospital
 1835 Franklin Street
 Denver, CO 80218
 Ranked: 50 in Geriatrics; 35 in Gynecology; 48 in Pulmonary Disease
 University Hospital
 4200 East Ninth Avenue
 Denver, CO 80202
 Ranked: 29 in Cancer; 21 in Hemoral Disorders; 50 in Digestive Disorders; 19 in Geriatrics; 29 in Gynecology; 10 in Kidney Disease; 27 in Neurology; 48 in Ophthalmology; 33 in Ear, Nose, and Throat; 9 in Pulmonary Disease; 19 in Rehabilitation; 19 in Rheumatology; 30 in Urology
 FRONT, MI
 Harper Hospital
 3960 John R
 Detroit, MI 48201
 Ranked: 47 in Neurology
 Henry Ford Hospital
 2799 West Grand Boulevard
 Detroit, MI 48202
 Ranked: 45 in Cancer; 18 in Head; 17 in Hemoral Disorders; 46 in Digestive Disorders; 46 in Geriatrics; 22 in Kidney Disease; 17 in Neurology; 41 in Ophthalmology; 28 in Ear, Nose, and Throat; 33 in Pulmonary Disease; 46 in Rheumatology; 29 in Urology
 Rehabilitation Institute of Michigan, Detroit
 281 Mack Boulevard
 Detroit, MI 48201
 Ranked: 32 in Rheumatology
 William Beaumont Hospital
 3601 West Thirteen Mile Road
 Royal Oak, MI 48073
 Ranked: 12 in Heart; 33 in Hemoral Disorders; 28 in Digestive Disorders; 45 in Gynecology; 44 in Kidney Disease; 33 in Neurology; 48 in Ear, Nose, and Throat; 34 in Urology
 INDIANAPOLIS, IN
 Shands Hospital at the University of Indiana
 1600 SW Archer Road
 Indianapolis, IN 46210
 Ranked: 24 in Cancer; 37 in Hemoral Disorders; 25 in Digestive Disorders; 46 in Gynecology; 32 in Kidney Disease; 25 in Neurology; 20 in Ophthalmology; 25 in Ear, Nose, and Throat; 25 in Urology

Englewood, CO 80110
 Ranked: 6 in Rehabilitation
 Denver Health and Hospital
 777 Barnard Street
 Denver, CO 80204
 Ranked: 16 in Neurology; 22 in Rheumatology
 National Jewish Center
 1400 Jackson Street
 Denver, CO 80206
 Ranked: 1 in Pulmonary Disease
 St. Joseph Hospital
 1835 Franklin Street
 Denver, CO 80218
 Ranked: 50 in Geriatrics; 35 in Gynecology; 48 in Pulmonary Disease
 University Hospital
 4200 East Ninth Avenue
 Denver, CO 80202
 Ranked: 29 in Cancer; 21 in Hormonal Disorders; 50 in Digestive Disorders; 19 in Geriatrics; 29 in Gynecology; 10 in Kidney Disease; 27 in Neurology; 48 in Ophthalmology; 33 in Ear, Nose, and Throat; 9 in Pulmonary Disease; 19 in Rehabilitation; 19 in Rheumatology; 50 in Urology
 FRONT, MI
 Harper Hospital
 3960 John R
 Detroit, MI 48201
 Ranked: 47 in Neurology
 Henry Ford Hospital
 2799 West Grand Boulevard
 Detroit, MI 48202
 Ranked: 45 in Cancer; 18 in Head; 17 in Hormonal Disorders; 46 in Digestive Disorders; 46 in Geriatrics; 22 in Kidney Disease; 17 in Neurology; 41 in Ophthalmology; 28 in Ear, Nose, and Throat; 33 in Pulmonary Disease; 46 in Rheumatology; 29 in Urology
 Rehabilitation Institute of Michigan, Detroit
 281 Mack Boulevard
 Detroit, MI 48201
 Ranked: 32 in Rheumatology
 William Beaumont Hospital
 3601 West Thirteen Mile Road
 Royal Oak, MI 48073
 Ranked: 12 in Heart; 33 in Hormonal Disorders; 28 in Digestive Disorders; 45 in Gynecology; 44 in Kidney Disease; 33 in Neurology; 48 in Ear, Nose, and Throat; 34 in Urology
 INDIANAPOLIS, IN
 Shands Hospital at the University of Indiana
 1600 SW Archer Road
 Garysville, IN 47610
 Ranked: 24 in Cancer; 37 in Hormonal Disorders; 25 in Digestive Disorders; 46 in Gynecology; 32 in Kidney Disease; 25 in Neurology; 20 in Ophthalmology; 25 in Ear, Nose, and Throat; 25 in Urology

• • • • •

• • • • •

08/29/2006 12:32 PM

Page 10 of 19

© 2006 12:37 PM connecticut Health Bar Ratings by Metro Area

INDIANAPOLIS, IN

Clarian Health Partners
1-85 AI 21st Street
Indianapolis, IN 46202
Ranked: 14 in Cancer; 17 in Digestive Disorders; 43 in Gastrocol;
; 28 in Neurology; 47 in Ear, Nose, and Throat; 31 in Pulmonary
disease; 30 in Rheumatology; 15 in Urology

St Vincent Hospital and Health Center
2001 West 68th Street
Indianapolis, IN 46260
Ranked: 38 in Heart; 41 in Neurology

IOWA CITY, IA

University of Iowa Hospitals and Clinics, Iowa City
200 Hawkins Drive
Iowa City, IA 52242
Ranked: 43 in Cancer; 48 in Hematological Disorders; 40 in Digestive
Disorders; 22 in Neurology; 9 in Ophthalmology; 8 in Otorhinolarynx;
2 in Ear, Nose, and Throat; 44 in Pulmonary disease; 40 in
Rheumatology

KANSAS CITY, MO-KS

Truman Medical Center West
2301 Holmes Street
Kansas City, MO 64108
Ranked: 45 in Pulmonary disease

LANCING-EAST LANSING, MI

Spectrum Hospital and Health System
1215 East Michigan Avenue
Lansing, MI 48912
Ranked: 30 in Cardiology

LEXINGTON, KY

Cardinal Hill Rehabilitation Hospital
2050 Versailles Road
Lexington, KY 40504
Ranked: 50 in Acute Care; 30 in Rheumatology

University of Kentucky Hospital
800 Rose Street
Lexington, KY 40536
Ranked: 18 in Cancer

LITTLE ROCK-NORTH LITTLE ROCK, AR

University Hospital of Arkansas
4301 West Markham Street
Little Rock, AR 72205
Ranked: 28 in Cancer

LOS ANGELES-LONG BEACH, CA

Cedars-Sinai Medical Center
8700 Beverly Boulevard
Los Angeles, CA 90048
Ranked: 40 in Heart; 38 in Digestive Disorders; 38 in Gastrocol;

Children's Hospital
4650 Sunset Boulevard
Los Angeles, CA 90027
Ranked: 6 in Pediatrics

Los Angeles County Harbor-UCLA Medical Center
1000 West Carson Street
Torrance, CA 90509
Ranked: 49 in Pulmonary disease

Los Angeles County-USC Medical Center
1200 North State Street
Los Angeles, CA 90033
Ranked: 30 in Digestive Disorders; 32 in Gynecology; 23 in
Gastrocol; 31 in Kidney Disease; 18 in Neurology; 48 in
Ophthalmology; 39 in Ear, Nose, and Throat; 29 in Pulmonary disease;
18 in Rheumatology; 35 in Urology

Rancho Los Amigos Medical Center
7801 East Imperial Highway
Downey, CA 90242
Ranked: 16 in Rehabilitation

UCLA Medical Center
10833 Le Conte Avenue
Los Angeles, CA 90095
Ranked: 14 in Pediatrics; 5 in Otorhinolarynx; 6 in Cancer; 29 in
Heart; 12 in Hematological Disorders; 6 in Digestive Disorders; 1 in
Gynecology; 4 in Gastrocol; 7 in Kidney Disease; 10 in Neurology;
9 in Ophthalmology; 7 in Ear, Nose, and Throat; 18 in Pulmonary
disease; 7 in Rheumatology; 4 in Urology; 6 in Psychiatry

USC University Hospital (Doheny Eye Institute) Los Angeles
Ranked: 7 in Ophthalmology

LOUISVILLE, KY

University of Louisville Hospital
530 South Jackson Street
Louisville, KY 40202
Ranked: 39 in Otorhinolarynx; 43 in Urology

MADISON, WI

University of Wisconsin Hospital and Clinics
600 Highland Avenue
Madison, WI 53792
Ranked: 33 in Cancer; 30 in Heart; 32 in Hematological Disorders; 23 in
Digestive Disorders; 47 in Gastrocol; 46 in Kidney Disease; 16 in
Otorhinolarynx; 30 in Ophthalmology; 21 in Ear, Nose, and Throat; 37
in Pulmonary disease; 38 in Rheumatology; 27 in Urology

MEMPHIS, TN

Basildon Memorial Hospital
899 Madison Avenue
Memphis, TN 38146
Ranked: 46 in Otorhinolarynx

University of Tennessee Health Science Center
931 Court Avenue
Memphis, TN 38103
Ranked: 29 in Otorhinolarynx

Report generated by Metro Area Health Bar Ratings

Page 9 of 15 Report generated by Metro Area Health Bar Ratings

4/3/02 12:51 PM

Page 11 of 31

4/3/02 12:51 PM 426 Avenue West, Suite 111, Westborough, MA 01581

4/3/02 12:51 PM 426 Avenue West, Suite 111, Westborough, MA 01581

MASSACHUSETTS

University of Massachusetts Medical Center

1811 NW 12th Avenue

Miami, FL 33136

Ranked: 2 in Otolaryngology; 43 in Kidney Disease; 42 in Orthopedics

University of Miami Jackson Memorial Hospital

3100 SW 62nd Avenue

Miami, FL 33156

Ranked: 20 in Pediatrics

MILWAUKEE-WAUWATOSA, WI

Essential Memorial Lutheran Hospital

8200 West Wisconsin Avenue

Milwaukee, WI 53226

Ranked: 42 in Digestion Disorders; 39 in Kidney Disease

St. Luke's Medical Center

2800 West Oklahoma Avenue

Milwaukee, WI 53215

Ranked: 46 in Hematological Disorders

MINNEAPOLIS-SAINT PAUL, MN

Emory University Medical Center

2450 Riverside Avenue

Minneapolis, MN 55454

Ranked: 40 in Cancer; 27 in Cardiology; 24 in Kidney Disease; 36 in Neurology; 33 in Ear, Nose, and Throat

Hennepin County Medical Center

701 Park Avenue South

Minneapolis, MN 55415

Ranked: 41 in Cardiology; 26 in Pulmonary Disease; 46 in Rheumatology

NASHVILLE, TN

St. Thomas Hospital

4220 Harding Road

Nashville, TN 37205

Ranked: 49 in Head

Vanderbilt University Hospital and Clinic

1161 21st Avenue South

Nashville, TN 37232

Ranked: 23 in Cancer; 33 in Heart; 15 in Hematological Disorders; 31 in Digestive Disorders; 21 in Gastroenterology; 12 in Kidney Disease; 45 in Neurology; 22 in Otolaryngology; 11 in Ear, Nose, and Throat; 22 in Pulmonary Disease; 16 in Urology

NASSAU-SUFFOLK, NY

North Shore University Hospital

300 Community Drive

Manhasset, NY 11030

Ranked: 43 in Head; 58 in Urology

NEW HAVEN-MERIDEN, CT

Yale-New Haven Hospital

NEW ORLEANS, LA

Ochsner Foundation Hospital

1516 Jefferson Highway

New Orleans, LA 70121

Ranked: 48 in Digestive Disorders

Tomb Memorial

1401 Fourchar Street

New Orleans, LA 70115

Ranked: 47 in Pulmonary Disease

West Jefferson Medical Center

1101 Medical Center Boulevard

Metairie, LA 70072

Ranked: 35 in Pulmonary Disease; 49 in Rheumatology

NEW YORK, NY

Hospital for Joint Diseases-Orthopedic Institute

301 East 17th Street

New York, NY 10003

Ranked: 25 in Orthopedics; 14 in Rheumatology

Hospital for Special Surgery

535 East 70th Street

New York, NY 10021

Ranked: 37 in Cardiology; 2 in Orthopedics; 3 in Rheumatology

Memorial Sloan-Kettering Cancer Center

1275 York Avenue

New York, NY 10021

Ranked: 1 in Cancer; 24 in Digestive Disorders; 11 in Gastroenterology; 16 in Ear, Nose, and Throat; 6 in Urology

Mount Sinai Medical Center

530 First Avenue

New York, NY 10018

Ranked: 16 in Pediatrics

Mount Sinai Medical Center

One Gustave L. Levy Place

New York, NY 10029

Ranked: 27 in Head; 42 in Hematological Disorders; 5 in Digestive Disorders; 3 in Cardiology; 35 in Gastroenterology; 11 in Neurology; 17 in Ear, Nose, and Throat; 14 in Rehabilitation

New York Eye and Ear Infirmary

310 East 14th Street

New York, NY 10003

Ranked: 12 in Ophthalmology; 49 in Ear, Nose, and Throat

New York Presbyterian Hospital

635 East 68th Street

New York, NY 10021

Ranked: 35 in Cancer; 28 in Head; 14 in Hematological Disorders; 22 in Digestive Disorders; 9 in Gastroenterology; 5 in Kidney Disease; 4 in

426 Avenue West, Suite 111, Westborough, MA 01581

426 Avenue West, Suite 111, Westborough, MA 01581

47500 12:13 PM

47500 12:13 PM

47500 12:13 PM

Neurology : 28 in Orthopedics : 2 in Psychiatric : 3 in Urology : 9 in Pediatrics

New York University Medical Center

550 First Avenue
New York, NY 10016
Ranked: 28 in Geriatrics : 24 in Neurology : 7 in Rehabilitation : 15 in Rheumatology : 28 in Urology

NEWARK, NJ

Kessler Institute for Rehabilitation

1199 Pleasant Valley Way
West Orange, NJ 07052
Ranked: 4 in Rehabilitation

NEWBURGH, NY

St. Luke's Hospital

70 DuBois Street
Newburgh, NY 12550
Ranked: 34 in Neurology : 18 in Rheumatology

NORFOLK-VIRGINIA BEACH-NEWPORT NEWS, VA

Salem Norfolk General Hospital

600 Graham Drive
Norfolk, VA 23507
Ranked: 37 in Head

ORANGE COUNTY, CA

University of California Irvine Medical Center

101 The City Drive
Orange, CA 92668
Ranked: 33 in Geriatrics

ORLANDO, FL

Florida Hospital Medical Center

801 East Ruess Street
Orlando, FL 32803
Ranked: 32 in Head : 34 in Hormonal Disorders : 49 in Orthopedic Disorders

Orlando Regional Medical Center

1414 Kurt Avenue
Orlando, FL 32805
Ranked: 17 in Head

PHILADELPHIA, PA

Abert Einstein Med. Center (Moses Rehab. Hosp.) Philadelphia

Ranked: 16 in Rehabilitation

Children's Hospital of Philadelphia

34th St & Civic Center Blvd
Philadelphia, PA 19104
Ranked: 2 in Pediatrics

Fox Chase Cancer Center

7701 Burholme Avenue
Philadelphia, PA 19111
Ranked: 20 in Cancer

Hospital of the University of Pennsylvania

3400 Spruce Street
Philadelphia, PA 19104
Ranked: 9 in Cancer : 25 in Hormonal Disorders : 12 in Digestive Disorders : 20 in Geriatrics : 18 in Gastroenterology : 17 in Kidney Disorders : 8 in Neurology : 17 in Orthopedics : 23 in Orthopedics : 9 in Endocrine and Throat : 15 in Endocrinology : 15 in Endocrinology : 20 in Rehabilitation : 23 in Rheumatology : 17 in Urology

Lankenau Hospital

100 Lancaster Avenue West
Wynnewood, PA 19086
Ranked: 50 in Head

St. Christopher's Hospital

Erle Avenue At Front Street
Philadelphia, PA 19134
Ranked: 23 in Endocrinology

Temple University Hospital

Good And Ontario Streets
Philadelphia, PA 19140
Ranked: 44 in Digestive Disorders

Thomas Jefferson University Hospital

111 South 11th Street
Philadelphia, PA 19107
Ranked: 19 in Head : 45 in Digestive Disorders : 40 in Geriatrics : 27 in Gastroenterology : 36 in Ear, Nose, and Throat : 9 in Rehabilitation : 31 in Urology

Yale Eye Hospital

900 Walnut Street
Philadelphia, PA 19107
Ranked: 3 in Ophthalmology

PHOENIX-MESA, AZ

Good Samaritan Regional Medical Center

1111 East McDowell Road
Phoenix, AZ 85006
Ranked: 30 in Hormonal Disorders

St. Joseph's Hospital and Medical Center

350 West Thomas Road
Phoenix, AZ 85013
Ranked: 15 in Neurology

PITTSBURGH, PA

Allegheny General Hospital

320 East North Avenue
Pittsburgh, PA 15212
Ranked: 25 in Cancer : 41 in Hormonal Disorders : 28 in Digestive Disorders : 40 in Orthopedics

Children's Hospital of Pittsburgh

3705 Fifth Avenue
Pittsburgh, PA 15213
Ranked: 4 in Pediatrics

Morgue Women's Hospital

300 Heiler Street
Pittsburgh, PA 15213

47500 12:13 PM

47500 12:13 PM

47500 12:13 PM

03/07 03:52 PM

03/07 03:52 PM

03/07 03:52 PM

03/07 03:52 PM

SAINT LOUIS, MO

Barnes-Jewish Hospital
1 Barnes-Jewish Plaza
Saint Louis, MO 63110
Ranked: 46 in Cancer; 11 in Head; 9 in Hematological Disorders; 13 in Digestive Disorders; 14 in Geriatrics; 24 in Gynecology; 9 in Kidney Disease; 7 in Neurology; 13 in Ophthalmology; 16 in Orthopedics; 13 in Ear, Nose, and Throat; 4 in Pulmonary Disease; 13 in Rheumatology; 9 in Urology

SLU Medical Center
3635 Vista Al Grand Boulevard
Saint Louis, MO 63110
Ranked: 23 in Head; 26 in Hematological Disorders; 29 in Digestive Disorders; 7 in Geriatrics; 30 in Kidney Disease; 32 in Orthopedics; 29 in Ear, Nose, and Throat; 25 in Pulmonary Disease; 33 in Rheumatology; 40 in Urology

SLU's Hospital
232 South Woods Mill Road
Chesterfield, MO 63017
Ranked: 42 in Geriatrics

SAN ANTONIO, TX

Baylor County Hospital District
4502 Medical Drive
San Antonio, TX 78229
Ranked: 47 in Kidney Disease; 14 in Orthopedics; 49 in Urology

SAN DIEGO, CA

UCSD Medical Center
200 West Arbor Drive
San Diego, CA 92103
Ranked: 10 in Pulmonary Disease; 43 in Rheumatology

SAN FRANCISCO, CA

San Francisco General Hospital
1001 Potrero Avenue
San Francisco, CA 94110
Ranked: 27 in Pulmonary Disease

University of California, San Francisco Medical Center
500 Parnassus
San Francisco, CA 94143
Ranked: 36 in Cancer; 14 in Head; 7 in Hematological Disorders; 8 in Digestive Disorders; 18 in Geriatrics; 20 in Gynecology; 16 in Kidney Disease; 5 in Neurology; 10 in Ophthalmology; 21 in Orthopedics; 19 in Ear, Nose, and Throat; 13 in Geriatrics; 13 in Pulmonary Disease; 10 in Rheumatology; 11 in Urology

SAN JOSE, CA

Lucile Packard Children's Hospital
300 Pasteur Drive
Stanford, CA 94305
Ranked: 15 in Geriatrics; 10 in Cancer; 8 in Head; 16 in Hematological Disorders; 16 in Digestive Disorders; 19 in Geriatrics; 12 in Gynecology; 13 in Kidney Disease; 18 in Neurology; 15 in Orthopedics; 12 in Ear, Nose, and Throat; 11 in Psychiatry; 16 in Urology

Ranked: 13 in Gynecology

University of Pittsburgh Medical Center
200 Lothrop Street
Pittsburgh, PA 15213
Ranked: 15 in Cancer; 21 in Head; 23 in Hematological Disorders; 11 in Digestive Disorders; 31 in Geriatrics; 15 in Kidney Disease; 13 in Orthopedics; 6 in Ear, Nose, and Throat; 10 in Psychiatry; 17 in Pulmonary Disease; 17 in Rheumatology

PORTLAND-VANCOUVER, OR-WA

University Hospital
3181 SW Sam Jackson Park Road
Portland, OR 97201
Ranked: 28 in Hematological Disorders; 36 in Kidney Disease

PROVIDENCE-FALL RIVER-WARWICK, RI

Women and Infants Hospital of Rhode Island
101 Dudley Street
Providence, RI 02905
Ranked: 41 in Gynecology

RALEIGH-DURHAM-CHAPEL HILL, NC

Duke University Medical Center
Erwin Road
Durham, NC 27710
Ranked: 8 in Cancer; 6 in Head; 20 in Hematological Disorders; 7 in Digestive Disorders; 4 in Geriatrics; 6 in Gynecology; 8 in Kidney Disease; 9 in Neurology; 8 in Ophthalmology; 6 in Orthopedics; 20 in Ear, Nose, and Throat; 17 in Psychiatry; 7 in Geriatrics; 13 in Pulmonary Disease; 9 in Rheumatology; 7 in Urology

University of North Carolina Hospitals

Chapel Hill, NC 27514
Ranked: 36 in Cancer; 31 in Hematological Disorders; 47 in Digestive Disorders; 39 in Geriatrics; 40 in Gynecology; 25 in Kidney Disease; 43 in Orthopedics; 23 in Ear, Nose, and Throat; 21 in Pulmonary Disease; 47 in Urology

ROCHESTER, MN

Mayo Clinic
200 First Street Southwest
Rochester, MN 55905
Ranked: 5 in Cancer; 2 in Head; 1 in Hematological Disorders; 1 in Digestive Disorders; 6 in Geriatrics; 2 in Gynecology; 3 in Kidney Disease; 1 in Neurology; 11 in Ophthalmology; 1 in Orthopedics; 4 in Ear, Nose, and Throat; 12 in Psychiatry; 9 in Geriatrics; 2 in Pulmonary Disease; 6 in Rehabilitation; 1 in Rheumatology; 3 in Urology

SACRAMENTO, CA

University of California, Davis Medical Center
2315 Stockton Boulevard
Sacramento, CA 95817
Ranked: 36 in Hematological Disorders; 39 in Digestive Disorders; 46 in Geriatrics; 28 in Kidney Disease; 31 in Orthopedics; 38 in Ear, Nose, and Throat; 24 in Pulmonary Disease; 47 in Rheumatology; 37 in Urology

03/07 03:52 PM

03/07 03:52 PM

03/07 03:52 PM

4/26/02 02:33 PM

Internet.com: Health, Best Hospitals for Heart Attack

Thomsonville, GA 31792
Ranked: 44 in Cardiology

More Healthcare Memorial Hospital Lebanon, N.H.
One Medical Center Drive
Lebanon, NH 3756
Ranked: 43 in Heart : 38 in Digestive Disorders : 38 in Gynecology :
43 in Orthopedics

Browse more hospital ratings

Return to Best Hospitals Finder



© 2002 U.S. News & World Report Inc. All rights reserved.
Tel: 1-800-822-6237 | E-mail: info@usnews.com | www.usnews.com

<http://www.usnews.com/rankings/hospitals/heart-attack>

Page 39 of 15

Yale Medical Group

THE PHYSICIANS OF YALE UNIVERSITY

The Best Doctors in America at Yale

When it comes to finding and choosing the right physician to care for you, it is important to look at reputation and indicators of quality and expertise. At Yale, our physicians are consistently ranked among the best in the nation. Here are several accolades to review as you consider a Yale physician for your care:

Nine Yale Surgeons on New York Magazine's List of Top 100 Minimally Invasive Surgeons - A New York Magazine cover article titled "Surgery Without Scars," has included nine surgeons in the Yale Medical Group on a list of the top 100 minimally invasive surgeons in the tri-state area.

Yale Clinical Services Ranked Among Best in U.S.
Yale-New Haven Hospital ranked among the top nationwide in 12 of the 17 specialty categories in the *U.S. News and World Report Annual Guide to America's Best Hospitals* in the July 16, 2000 issue.

Nearly 60 Yale Doctors Named Among the Best in the New York Metro Area
Fifty-nine Yale School of Medicine physicians were named among the best in the 2000 edition of *How to Find the Best Doctor: New York Metro Area*. [Click here](#) to learn more.

150 Yale Doctors Named Among the Best in the Northeast
Over 150 Yale physicians were named among the region's best in the 1999-2000 edition of the *Best Doctors in America*. The ratings are based on the ratings of their peers in practice. [Click here](#) to review the listing.

Good Housekeeping Names Dr. Bruce Haffty as Best in Cancer Treatment
Bruce Haffty, M.D., Yale Radiation Oncologist, was honored by *Good Housekeeping Magazine* as one of America's top specialists in radiation oncology and treatment of breast cancer. [Click here](#) to learn more.

1999 Edition of *Finding the Best Doctors in the N.Y. Metro Area* Includes Yale Physicians
The new edition of Castle and Connolly's "best doctors guide" includes over 50 Yale physicians. [Click here](#) to learn more.

U.S. News and World Report

Report names Yale-New Haven Hospital among the best in the U.S. Yale clinical services garner top honors in U.S. News and World Report's annual rankings of America's Best Hospitals in 1999. [Click here](#) to review the rankings.

Yale Cardiac Transplant Program Designated as Center of Excellence
Cardiac transplant services at the Yale School of Medicine and Yale-New Haven Hospital recently received two designations of distinction as a Center of Excellence. [Click here](#) to learn more.



Yale Medical Group
300 George Street
New Haven, CT 06511
(203) 785-2140
Fax (203) 785-6875

Comments about this site

Revised: 2/7/02
© 2001 Yale University.
All rights reserved.

[Search](#) · [Yale School of Medicine](#) · [Yale-New Haven Hospital](#) · [Suggestions](#)
[Return to Yale Medical Group Home Page](#)

This Page is inserted by IFW Indexing and Scanning
Operations and is not part of the Official Record

BEST AVAILABLE IMAGES

Defective images within this document are accurate representations of the original documents submitted by the applicant.

Defects in the images include but are not limited to the items checked:

☒ BLACK BORDERS

☐ IMAGE CUT OFF AT TOP, BOTTOM OR SIDES

☐ FADED TEXT OR DRAWING

☒ BLURED OR ILLEGIBLE TEXT OR DRAWING

☐ SKEWED/SLANTED IMAGES

☐ COLORED OR BLACK AND WHITE PHOTOGRAPHS

☐ GRAY SCALE DOCUMENTS

☐ LINES OR MARKS ON ORIGINAL DOCUMENT

☐ REPERENCE(S) OR EXHIBIT(S) SUBMITTED ARE POOR QUALITY

☒ OTHER: _____

IMAGES ARE BEST AVAILABLE COPY.

**As rescanning documents *will not* correct images
problems checked, please do not report the
problems to the IFW Image Problem Mailbox**